



## Return Policy

The Beadery® offers a 30-day money back refund policy for items purchased on our website.

All requests for returns should be made via email to [shop@thebeadery.com](mailto:shop@thebeadery.com) and include the following information:

- Order number (found on the packing slip)
- Product item number being returned and quantity (Item number can be found on the package or packing slip)
- Reason for return (wrong item, broken item, wrong size, etc)

Once your request is approved you will receive an email confirmation with the Return Authorization number. Please print out and complete the Return Request Form below and include it in the package with your returned items.

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Please review the restrictions below before returning:

- Request for a return must be made within 30 days of confirmed delivery (via tracking information) and may be subject to a 15% restocking charge.
- The buyer is responsible for return shipping costs and tracking is suggested
- The goods must be returned within 7 days of an approved Return Authorization Number being issued
- Refunds are made through PayPal, less any fees, after receipt of returned items
- We do not refund shipping costs
- We cannot refund the cost of downloadable content
- Unauthorized returns will be subject to 25% restocking charge
- Failed or refused deliveries for any reason (incorrect address, moved away, changed mind) are considered an unauthorized return and are treated as such
- We do not offer exchange of goods



**Return Request Form**

Return Authorization # \_\_\_\_\_ Order Number \_\_\_\_\_

Name \_\_\_\_\_

Phone Number \_\_\_\_\_

Email \_\_\_\_\_

**Shipping Address**

**Billing Address** (if different than shipping)

Street \_\_\_\_\_

Street \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

City/State \_\_\_\_\_

City/State \_\_\_\_\_

Zip \_\_\_\_\_

Zip \_\_\_\_\_

**Returned Items**

Item #	Description	Reason	Qty	Unit Price	Total
<b>Total</b>					

If you have any questions, please contact us by email: [shop@thebeadery.com](mailto:shop@thebeadery.com)

Please send your return to:

The Beadery (attn: Returns)  
 106 Canonchet Road  
 Hope Valley, RI 02832